



## Contenu du message

<b>Expéditeur :</b>	"ValueBasket Customer Support" <support@valuebasket.com>
<b>Destinataire :</b>	pif.fortin@laposte.net
<b>Date :</b>	29/10/12 03:30
<b>Objet :</b>	[#RHD-632-71051]: la page "mon compte" indique "comman de en attente"



Voir l'entête complet

----- Original Message -----

Dear Fortin,

We would like to confirm that we have received your documents and upon review, we regret to inform you that we are unable to further process your order.

Therefore, your order has been cancelled and is currently being processed for a full refund. Please accept our apologies for any inconvenience caused.

We would like to accommodate your purchase and hence should you be willing to make a bank transfer payment we can offer you a 2% discount of the order value. We would not require any verification details from you personally and our Sales Department will communicate with you to ensure the smooth processing of your order.

If you would like to take up this offer, kindly send us an email using the "pre-sale enquiries" section on our Contact Us page or call our Sales line directly. More details can be found here: [http://www.valuebasket.com/contact#enquiry\\_box\\_anchor](http://www.valuebasket.com/contact#enquiry_box_anchor)

We look forward to hearing from you soon. Happy shopping.

Best Regards,

Agatha Stevens  
Customer Care Specialist  
ValueBasket.com  
[www.valuebasket.com](http://www.valuebasket.com)

Ticket Details

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Ticket ID: RHD-632-71051

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